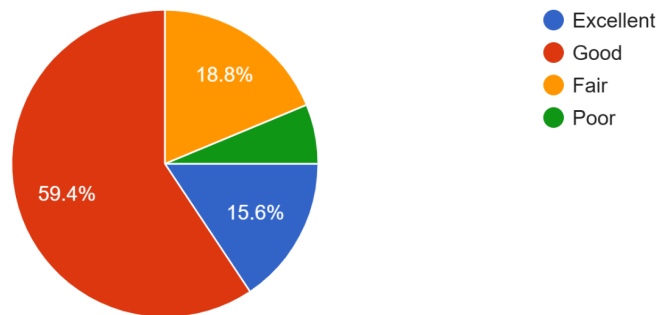


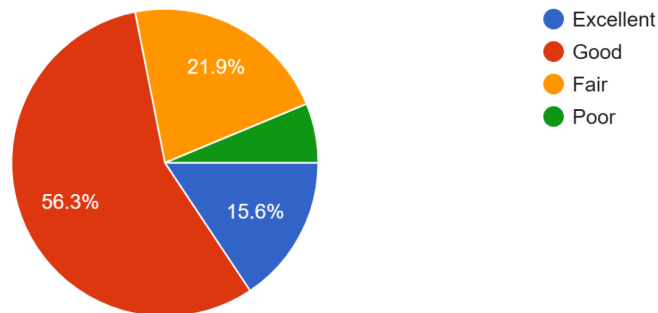


ALBRIGHT RESIDENT SATISFACTION SURVEY RESULTS 2024

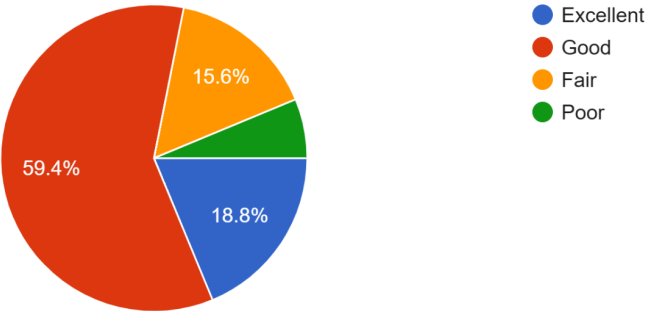
Resident Care - Opportunities for me involved in decisions that relate to my care have been
32 responses



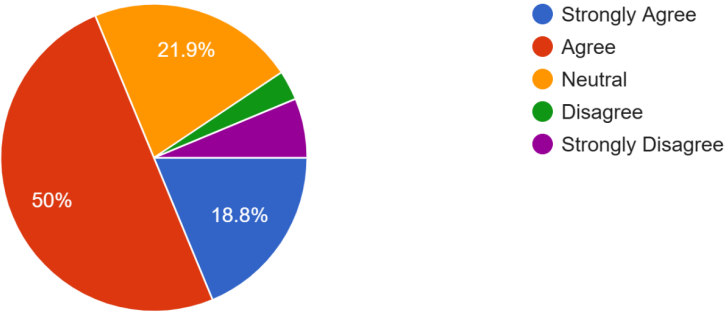
Resident Care - Respect for my privacy is
32 responses



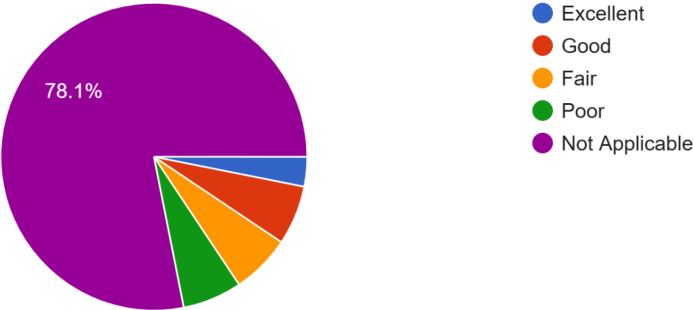
Resident Care - Support in dealing with adjustment to living in the Manor was
32 responses



Resident Care - I can express my opinion without fear of consequences
32 responses

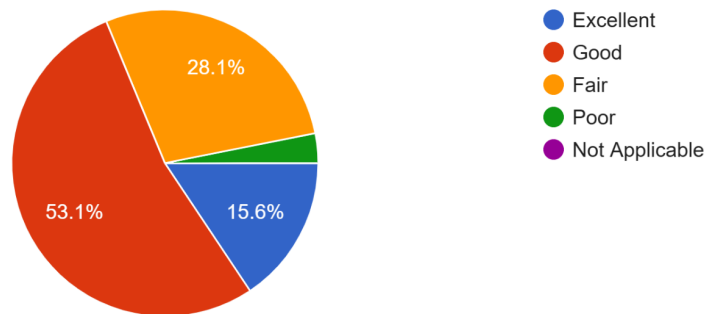


Nursing & Personal Care - How is the assistance you receive with Eating?
32 responses



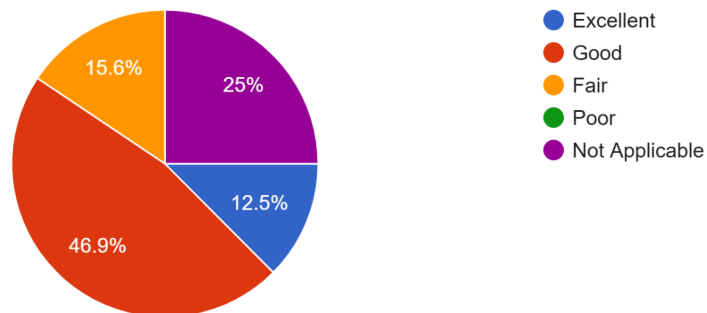
Nursing & Personal Care - How is the assistance you receive with Bathing?

32 responses



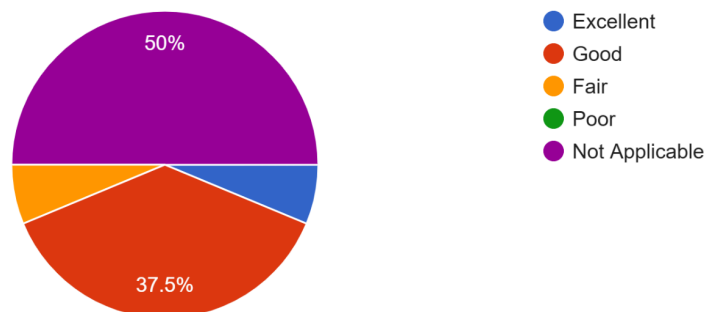
Nursing & Personal Care - How is the assistance you receive with Dressing?

32 responses



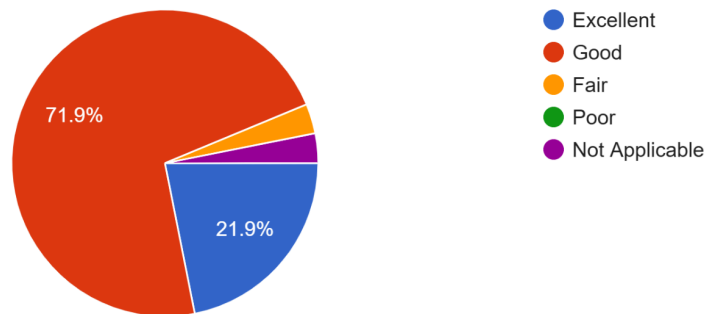
Nursing & Personal Care - How is the assistance you receive with Going to the Bathroom?

32 responses



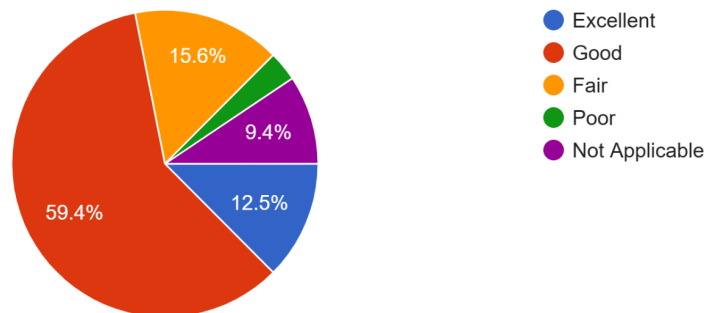
Nursing & Personal Care - How is the assistance you receive with Medications?

32 responses



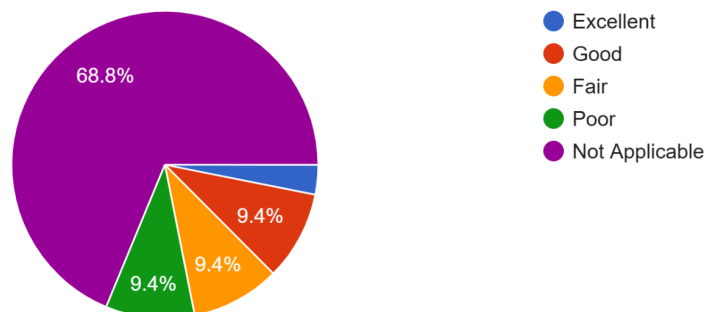
Nursing & Personal Care - How is the assistance you receive with Treatments?

32 responses



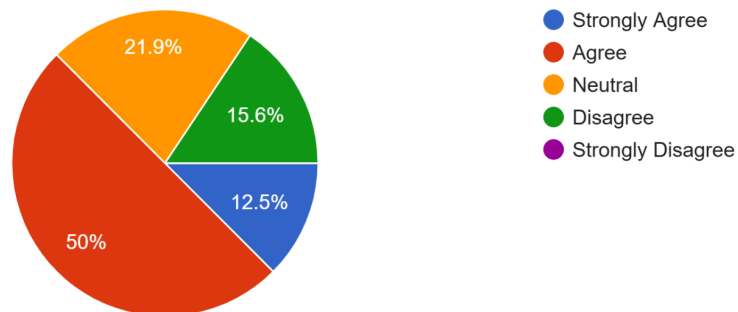
Nursing & Personal Care - How is the assistance you receive with Oral Hygiene?

32 responses



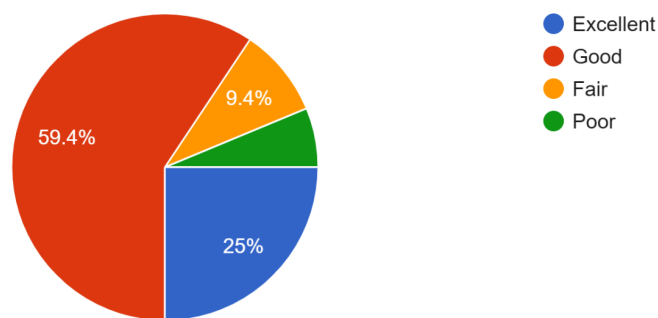
Nursing & Personal Care - My acute medical needs have been addressed in a timely manner.

32 responses



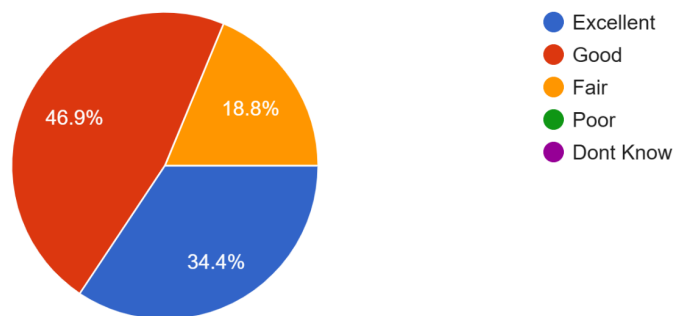
Nursing & Personal Care - How would you rate the availability and helpfulness of the Nursing Staff (Registered Nurse, Registered Practical Nurses, Personal Support Workers).

32 responses



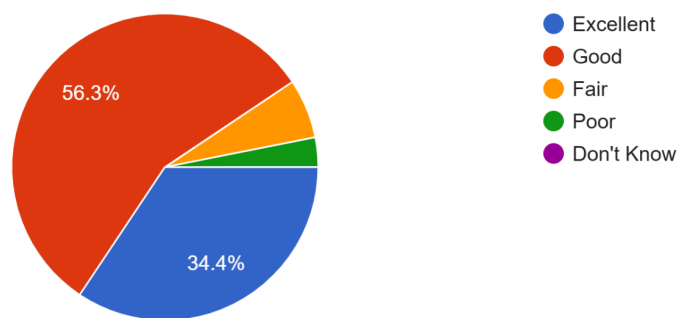
Housekeeping & Laundry - The Manor is kept safe, is visibly clean and free of odor.

32 responses



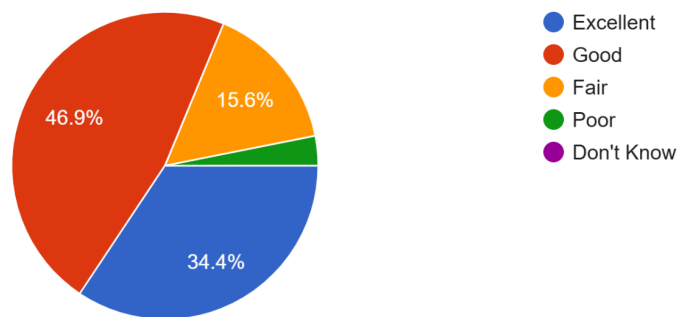
Housekeeping & Laundry - the Laundry services meet my needs.

32 responses



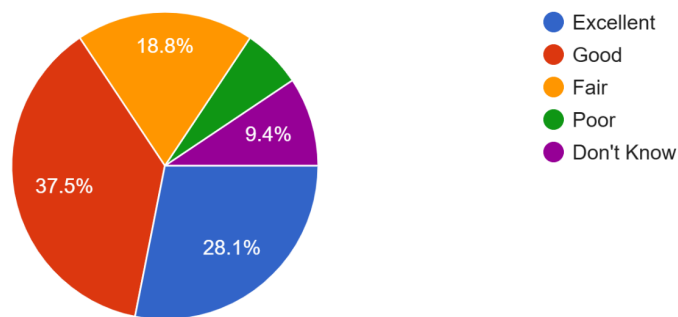
Housekeeping & Laundry - Availability and helpfulness of the housekeeping and laundry staff is

32 responses



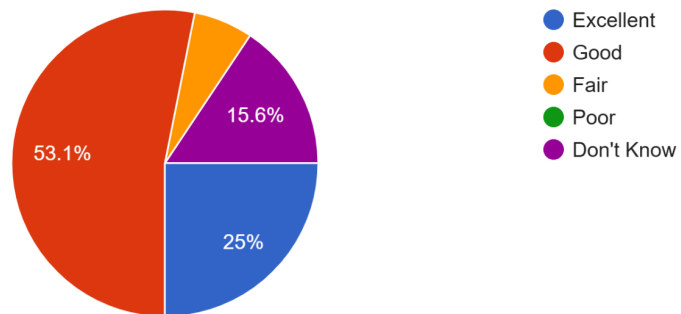
Building & Property - General repair and upkeep of the building is

32 responses



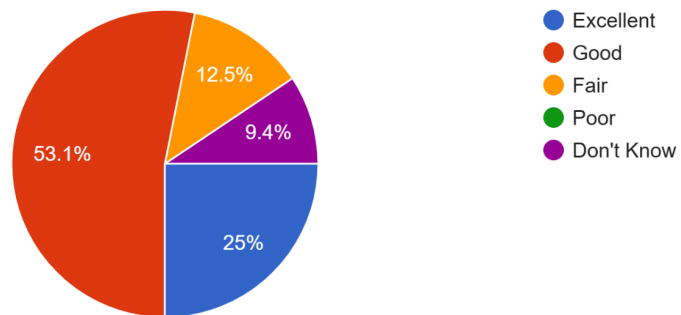
Building & Property - General upkeep of the grounds is

32 responses



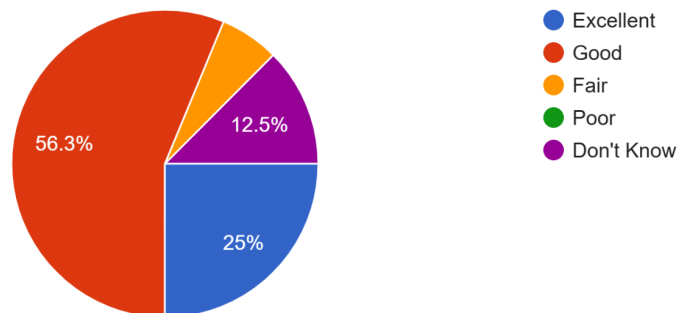
Building & Property - Availability & helpfulness of the maintenance staff is

32 responses

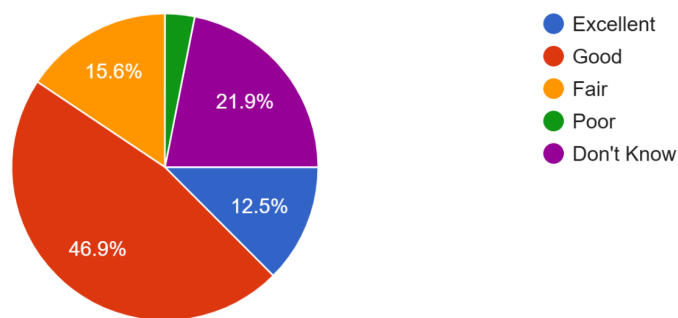


Programs/ Activities - The amount and variety of activity opportunities provided to residents are

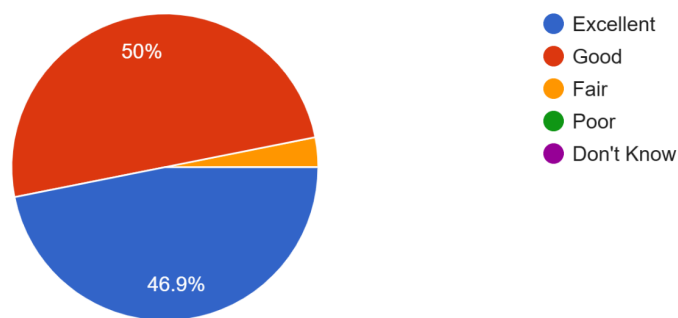
32 responses



Programs / Activities - The religious/ Chaplain Spiritual care services offered are
32 responses

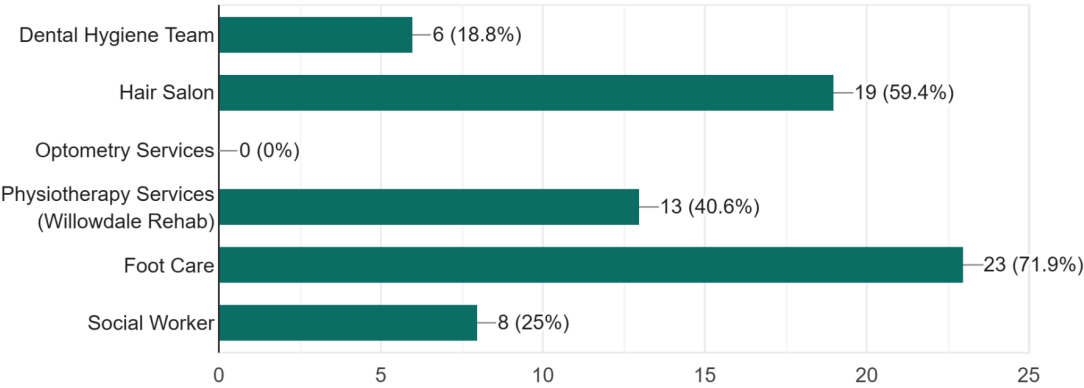


Programs / Activities - The availability and helpfulness of the Recreation and Restorative Care staff
is
32 responses



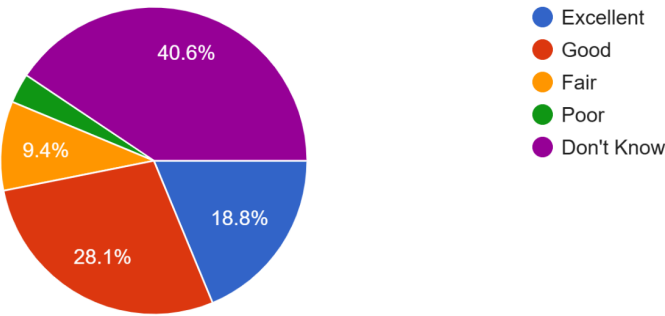
External Services - Which services have you made use of in the past year? Please check all that apply.

32 responses

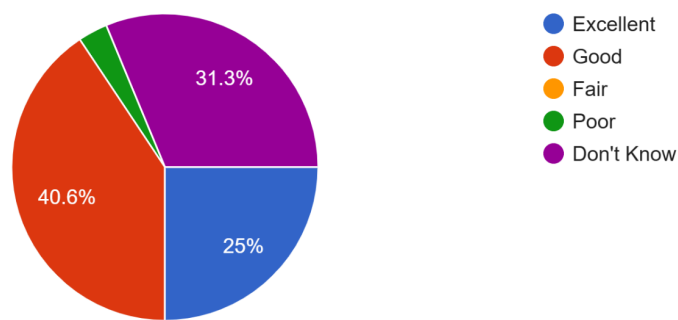


Business Office - Efficiency in dealing with my business as it relates to the Manor is

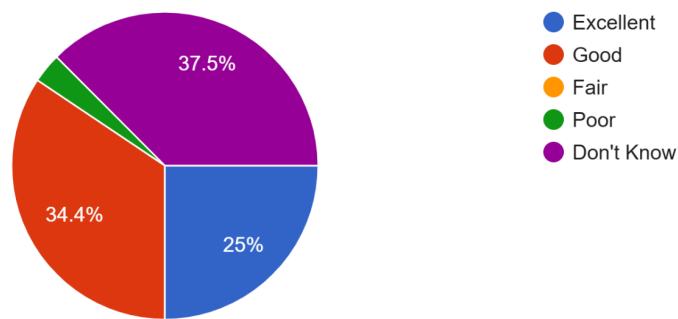
32 responses



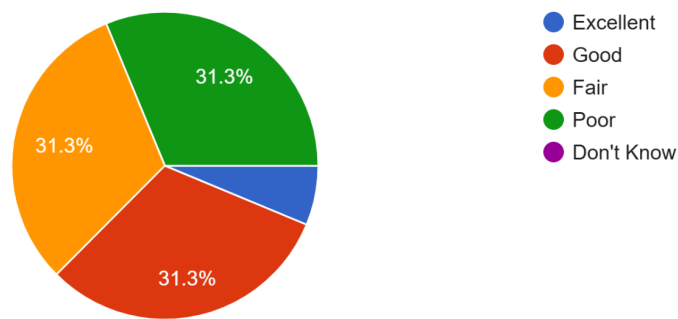
Business Office - Services provided by Reception, Finance etc. are
32 responses



Business Office - Availability and helpfulness of the office staff is
32 responses

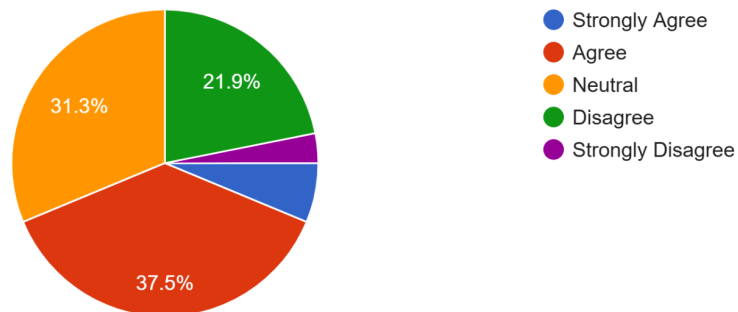


Food Services - The menu variety is
32 responses



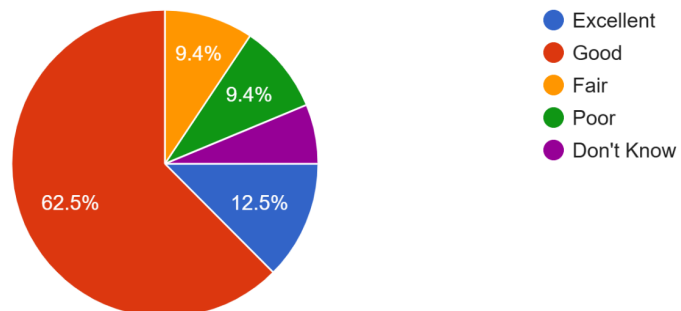
Food Services - the dining experience is satisfying for me.

32 responses



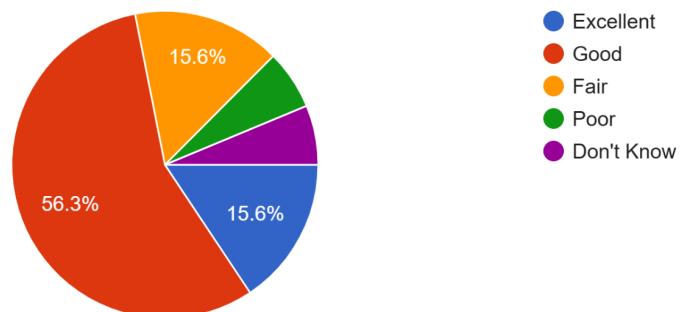
Food Services - the availability & helpfulness of the dietary staff is

32 responses



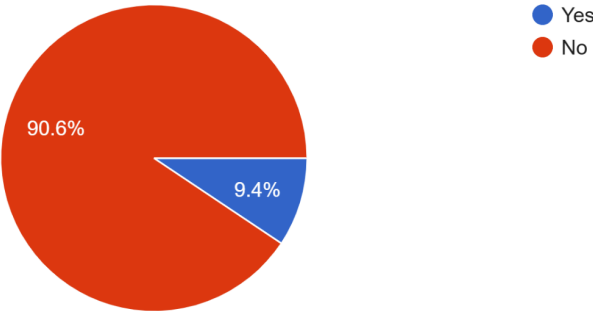
Overall - the living environment at Albright is

32 responses



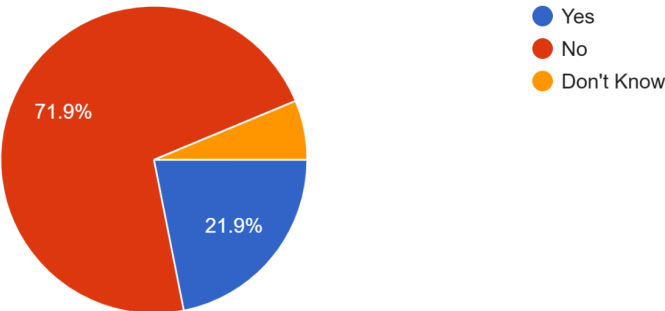
I am familiar with the Albright Manor website

32 responses



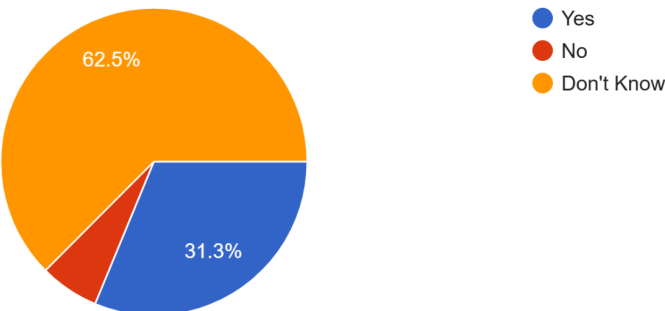
Have you attended your own Resident Care Conference (6 weeks upon admission or annually)?

32 responses



Do you find Resident Care Conferences helpful & informative

32 responses



Overall - I would rate Albright Manor as

32 responses

