

## ACCESS AND FLOW

## EFFICIENT

Rate of ED visits for modified list of ambulatory care–sensitive conditions\* per 100 long-term care residents.

Last Year's Performance (LY)

Current Year's Performance (CY)

↓ Lower is better

○ Target

**22.4****18.0****19.4****17.0**

2025/26

Target

2026/27

Target



LY

CY

## EQUITY

## EQUITABLE

Percentage of staff (executive-level, management, or all) who have completed relevant equity, diversity, inclusion, and anti-racism education

## Last Year's Performance (LY)

**CB**

2025/26

**100.0**

Target

## Current Year's Performance (CY)

**99.7**

2026/27

**100.0**

Target

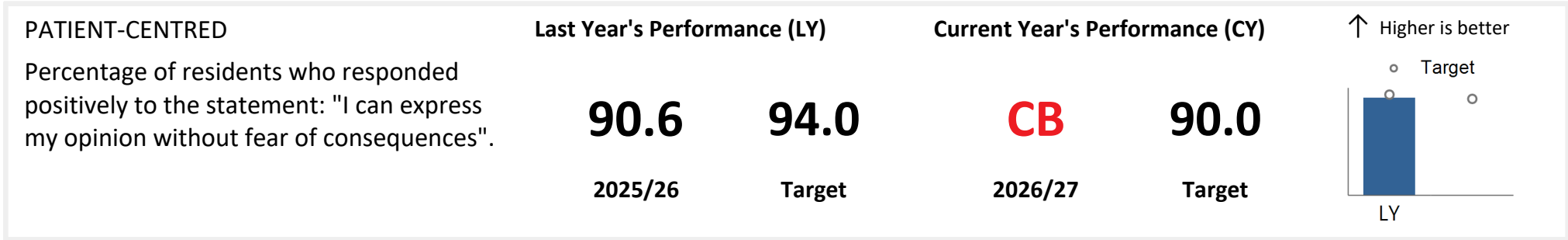
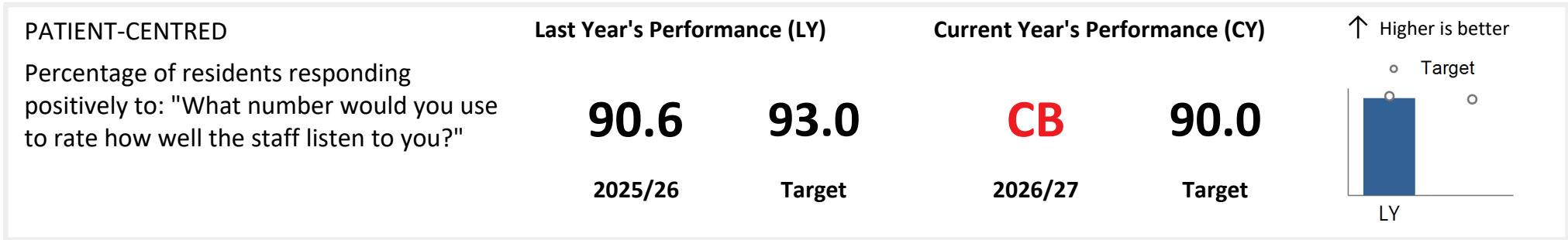
↑ Higher is better

○ Target



CY

**EXPERIENCE**



**SAFETY**

	Last Year's Performance (LY)		Current Year's Performance (CY)		
<b>SAFE</b> Percentage of LTC home residents who fell in the 30 days leading up to their assessment	<b>20.6</b>	<b>16.0</b>	<b>22.3</b>	<b>19.8</b>	↓ Lower is better ○ Target 
	2025/26	Target	2026/27	Target	LY    CY
<b>SAFE</b> Percentage of LTC residents without psychosis who were given antipsychotic medication in the 7 days preceding their resident assessment	<b>27.3</b>	<b>21.0</b>	<b>21.9</b>		↓ Lower is better ○ Target 
	2025/26	Target	2026/27	Target	LY    CY
<b>SAFE</b> Percentage of long-term care residents whose stage 2 to 4 pressure ulcer worsened			<b>3.9</b>	<b>3.3</b>	↓ Lower is better ○ Target 
	2025/26	Target	2026/27	Target	CY

